



PGP COLLEGE OF ARTS AND SCIENCE

NH-7, Namakkal – Karur Main Road, Namakkal – 637 207

(Affiliated to Periyar University, Salem and Approved by AICTE, NewDelhi,

Reaccredited by NAAC and Recognized by UGC with 2(f) & 12(B))



INTERNAL QUALITY ASSURANCE CELL (IQAC) FEEDBACK ANALYSIS & ACTION TAKEN REPORT 2019-20

Our college will get regular feedback from the students with regard to comprising of covering of syllabus, communication, teaching methodology in various aspects. Feedback also received from teachers, recruiters and alumni during various meetings held during each academic session. Sample feedback forms are available in our college website.

IQAC has played a dominant role analyzing the data accordingly. Based on the IQAC analysis on various feedbacks the necessary actions will be taken.

1. FEEDBACK ANALYSIS AND ACTION TAKEN REPORT- STUDENTS

Feedback was collected by IQAC from students about the teacher college infrastructure and different other aspects during academic year 2019-20. The representation of feedback analysis and summary of action taken report are as follows.

i. Feedback Analysis

S. No.	Description	Excellent	Good	Satisfactory	Unsatisfactory
1	How do you feel being an alumni of PGPCAS	60.02	23.38	13.7	2.9
2	Admission procedure	60.29	24.03	12.08	3.6
3	Fee structure	61.11	24.19	10	4.7
4	Infrastructure	62.0	30.0	7.0	1.0
5	Faculty motivation during course of study	61.03	25.09	8.77	1.11
6	Quality of study material	61.28	23.7	11.12	3.9
7	Training and Placement	61.01	25.37	11.02	2.6
8	Campus environment	58.96	25.03	11	3.01
9	Canteen/ Stationery provisions	61.23	23.46	10.11	5.2
10	Transport facility	62.23	26.37	9.1	2.3

ii. Action Taken Report- Based On the Feedback Received from Students

- Multimedia media courses and Designing web pages were introduced.
- Online certification courses are encouraged.



- We asked our teachers to prepare assignments, seminar, and paper presentation in advance with lot of additional references for the upliftment of our students.
- Our college planning to have numerous subject books, general books in library and E-Resources in library for each program.
- Our College planning to encourage internship, student exchange, and field visit opportunities for students other than the academic activities.

2. FEEDBACK ANALYSIS AND ACTION TAKEN REPORT- TEACHERS

Feedback was collected by IQAC from teachers about the college infrastructure and different other aspects during academic year 2019-20. The representation of feedback analysis and summary of action taken report are as follows.

i. Feedback Analysis

S.No	Description	Excellent	Good	Satisfactory	Unsatisfactory
1	Freedom to design courses	65.02	22.03	10.65	2.3
2	Augmented ethical and environmental standards	61.99	25.23	8.08	4.7
3	ICT enabled classrooms	62.01	25.37	11.02	1.6
4	Students' academic response and personal response	63.55	20.22	11.01	5.22
5	Motivation to pursue research	62.01	25.37	11.02	1.6
6	Recognition through financial assistance/ awards	61.99	25.23	8.08	4.7
7	Encouragement to present/ publish papers	62.11	23.19	10	4.7
8	Motivation to organize and participate in Faculty Development Programme	57.98	25.11	13.01	3.9
9	Freedom to design activities	58.98	24.11	13.01	3.9
10	Parents' support	61.02	24.66	11.1	3.22

ii. Action Taken Report- Based On the Feedback Received From Teachers

- Teachers are advised to go for certification courses for enhancing themselves.
- We have planned to provide seminars for students to enhance their stage presentations.
- We plan to provide more ICT enabled class room in the college for bringing out new methods, strategies of teaching to help experiential learning among students.
- Our college provides plenty of opportunities and support to faculty members for upgrading their skills and also have a plan to assist through financial support.
- Teachers were given personality development courses.
- For each department we have planned to conduct parent teachers meeting for our student's progress and we need the fullest support from our parents.



3. FEEDBACK ANALYSIS AND ACTION TAKEN REPORT- RECRUITER

Feedback was collected by IQAC from teachers about the college infrastructure and different other aspects during academic year 2019-20. The representation of feedback analysis and summary of action taken report are as follows.

i. Feedback Analysis

S.No	Description	Excellent	Good	Satisfactory	Unsatisfactory
1	Faculty Response	63.83	22.48	12.09	1.6
2	Involvement of Placement Cell	64.7	22.37	11.9	1.03
3	Subject Knowledge	61.55	25.22	12.01	1.22
4	Communicative Skill	59.02	24.38	13.7	2.9
5	Dress Code	59	27	11	3
6	Confidence Level	63.06	28.24	6.48	2.22
7	Behavioral Skill	58.98	24.11	13.01	3.9
8	Curriculum Updation	61.28	26.44	10.2	2.08
9	Scope for Internship/ Training/ Research	60.99	26.23	8.08	4.7
10	Critical and Creative Thinking	59.02	24.38	13.7	2.9

ii. Action Taken Report- Based On the Feedback Received From Recruiter

- Our college encourages Critical and Creative Thinking
- Our college has framed disciplinary committee to improve the mental health of students insisting about Do's and Don'ts.
- Our college have faculties, who work with involvement to equip our students in terms of leadership, planning and organization skills, we plan to have extra training from various trainer as outside resources also.
- Our college plan to prepare students with suitable knowledge and skill sets required for professional Competence. Placement cell fetch companies for our student's placement.
- Our college faculty are insisted to educate dress coding for students those who are coming from rural background
- Our college encourages Scope for Internship/ Training/ Research.

4. FEEDBACK ANALYSIS AND ACTION TAKEN REPORT- ALUMNI

Feedback was collected by IQAC from teachers about the college infrastructure and different other aspects during academic year Scope for Internship/ Training/ Research. The representation of feedback analysis and summary of action taken report are as follows.



i. Feedback Analysis

S. No.	Description	Excellent	Good	Satisfactory	Unsatisfactory
1	How do you feel being an alumni of PGPCAS	64.03	22.8	12.08	1.09
2	Admission procedure	61.28	22.44	13.2	3.08
3	Fee structure	61.96	25.03	11.2	1.81
4	Infrastructure	60.0	26.21	11.09	2.7
5	Faculty motivation during course of study	58.98	24.11	13.01	3.9
6	Quality of study material	60.55	24.22	13.03	2.2
7	Training and Placement	59.01	23.28	13.01	4.7
8	Campus environment	58.34	24.88	13.18	3.6
9	Canteen/ Stationery provisions	60.02	23.38	13.7	2.9
10	Transport facility	63.23	24.37	11.1	1.3

ii. Action Taken Report- Based On the Feedback Received From Alumni

- Campus Environment cleaning using NSS was encouraged.
- Placements are taken much care. Sports activities are also encouraged.
- As per our student's requirement, we have a plan to follow three installment methods for semester fee payment.
- We plan to improve bus facility for student's safety transportation.
- We plan for browsing centre in our college.
- We have planned to build in-door games auditorium.




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